



RecreationNL

Wellness Supporters

make 'you' time



Grand Falls-Windsor

| perfectly centered |

RECREATION NL'S ARENA OPERATORS COURSE

HOSTED BY THE TOWN OF GRAND FALLS-WINDSOR

AUGUST 19, 20, 21, 2024

JOE BYRNE MEMORIAL STADIUM (5 JONES STREET)

WINDSOR STADIUM (13 PRICES AVE)

A Comprehensive 3-day course on Arena Operations.

This training provides the essential skills and knowledge you need to be a great Arena Operator. As well as the latest in practical tips and techniques from the experts, it includes classroom and practical sessions. Certificates of completion are awarded to successful participants.

ICE MAKING

Presented by: Dave Loverock (Jet Ice Limited)

Dave has been providing training sessions throughout North America for 35+ years. When there's a question or a challenge, it's Dave who will figure it out.

In this session, he will cover:

- The relationship between the ice surface, the ice resurfacer and the refrigeration plant
- Insight into the eight factors that affect the quality of your ice surface
- Preparing your arena for hockey installation
- Laying out and measuring hockey sheet
- Marking, sealing, and painting your floor/ice
- Building and maintaining a great skating surface
- Logo installation
- Trouble shooting your building and ice
- The relationships between the ice surface and energy efficiency

ICE RESURFACERS

Presented by: Don Schlupp (Olympia)

Don has been employed as Service Manager for over 30 years with Resurface Corporation. He is extensively involved with product design and engineering. Don has been teaching courses on ice maintenance and operations for over 15 years.

REFRIGERATION

Presented by: Drew Watson (CIMCO)

CIMCO Refrigeration's Recreational Projects Manager for the Atlantic Region, Drew Watson has an extensive background in facilities operations. He has been teaching arena refrigeration for over 10 years. This session will cover all basic refrigeration information from thermodynamics, refrigeration cycle, system components, dehumidification, maintenance, to safety precautions and troubleshooting.

SERVICE BEST

This workshop will assist learners to create memorable customer experiences, identify and respond to customer needs and turn dissatisfied customers into loyal fans. By the end of the session, learners will have skills for encouraging customer feedback, handling difficult situations, communication, and so much more.



Note: Rooms will be available for booking at the Mount Peyton Hotel in Grand Falls-Windsor. Rooms will be held until August 2, 2024, under Recreation NL. To book a room, please contact 1-800-563-4894 or 709 489-2251.

FUNDING OPPORTUNITY AVAILABLE FOR THIS TRAINING

DOUG MOORE SCHOLARSHIP

Jet Ice Limited, in conjunction with the International Icemakers Society, is offering the Doug Moore Scholarship to support an individual interested in attending the Arena Operators Course. Recreation NL is thankful for Jet Ice Limited's continued support to this professional training for our members. Please find application attached. Maximum value of this scholarship is \$1000.00, deadline to apply is July 19, 2024.

To register for this event:
<https://recreationnl.wildapricot.org/Events>